

Summer To-Do List

Do you have an eager team member looking for ways to help your clinic? We have compiled a list of tasks that can be worked on during a clinic's downtime to help further streamline Visual-Eyes in your practice. Some of these ideas include:

- Implementing and customizing Integrated Lens Ordering
- Setting up Visual Care templates
- Implementing patient satisfaction surveys
- Reviewing exam and exam letter templates
- Creating a process to capture electronic consent
- Completing midyear inventory
- Integrating payment terminals with Visual-Eyes
- Updating the rolodex to include new business contacts
- Linking any remaining paper files to patient records
- Opening up your schedule templates for the upcoming months/years
- Reviewing and updating invoice items. Are there any old items to put on sale?
- Investing in staff training with:
 - Personalized remote training
 - Our comprehensive Visual-Eyes online training course
- Replacing worn out tags on frames
- Cross training staff for anticipated time off
- Reconfiguring your office space; we can assist with re-imagining office layouts
- Integrating equipment (e.g. auto refractors, lensometers, phoropters, digital measuring devices, etc.)
- Memorizing the Visual-Eyes keyboard and exam short cuts. Physical and digital copies are available.
- Scheduling a Practice Consulting Day or check in phone call with a Practice Consultant
- Registering on www.visual-eyes.ca to access previous webinars and newsletter articles
- Signing up for our electronic communications that include our monthly newsletter, webinar notices, and more, at: https://mailchi.mp/f982f14173a4/visual-eyes_email_sign_up
- Implementing some of the newer Visual-Eyes and Visual Care features:
 - Timeclock
 - Emailing prescriptions and invoices from within Visual-Eyes
 - Email campaigns
- Reviewing the report options that are available in the Reports application
- Running frame reports to determine best sellers in your office
- Catching up on “ToDo” module tasks

- **Setting up Patient Summary Fields**
- **Reviewing and updating Visit Types, Other Referrals, Booking Sources, etc.**
- **Confirming that billing prices match provincial pricing**
- **Reaching out to patients who are overdue for a recall**
- **Reviewing some of your internal processes. Is the way this is being done the most efficient and effective?**

If you require assistance with any of the points mentioned or any other Visual-Eyes projects you may have on the go, please reach out to our Product Support team (support@visual-eyes.ca or 403-314-1322 ext 1), or our Sales and Training team (sales@visual-eyes.ca or 403-314-1322 ext 3).